

# Hannah Stein

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## EXPERIENCE

### Senior UX/UI Engineer

Stateserv // February 2022 - present

In 2022, I was promoted to reflect the level of responsibility I had been given and the breadth of my role. In addition to my previous duties:

- I'm overseeing the design of an iOS app for one of our user groups. It allows drivers who deliver and pick up medical equipment to manage their routes, orders, and truck inventory. I am ensuring the UI is modern, intuitive, and aligns with both our web portal's brand identity and Apple's Human Interface Guidelines. I'm emphasizing consistency by creating reusable components with any necessary variations to be handed off to developers so they're never unsure what an interface should look like.
- advocate for users in meetings with key stakeholders when defining project requirements.

### Front End Developer

Stateserv // March 2018 – February 2022

While my title started out as front end developer, I was also solely responsible for the design and UX of our product.

- Following an acquisition, I integrated features from three different hospice patient and medical equipment management SaaS products into a single interface. I conducted user interviews so I could consider users from all three groups when making design decisions, bringing key functionality from each into a single web app while making sure users still felt confident performing everyday tasks and ensuring continuity of patient care.
- design web and mobile interfaces through mockups and prototypes, keeping in mind product branding and UX best practices.
- implement designs into completed interfaces and review front-end code written by other developers.

### Front End Designer & Developer

TicketBiscuit // February 2017 – March 2018

- I spearheaded a full redesign of the ticket purchasing process — from sketches and affinity diagrams to high-fidelity prototypes to implementation of the final design. By focusing on a mobile-first design and condensing a multiple-page process into a single checkout page, returning users were able to complete their purchase in less than 1 minute with the new design.
- designed and maintained interfaces for a public-facing ticket buying website, client-facing admin website, and iOS and Android mobile apps.

## EDUCATION

University of Montevallo

Bachelor of Fine Arts with a concentration in Graphic Design

## CERTIFICATION

Nielsen Norman Group

Certificate in User Experience with Specialty Recognition in Interaction Design

## SKILLS

### Tools

Adobe XD	InVision
Figma	Illustrator
Sketch	Photoshop

### Design & UX

Wireframing	User flows
Prototyping	Personas
User interviews	Survey design

### Development

HTML5	JavaScript
CSS	jQuery
SASS	Git

## CONTACT

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